

Our Return Policy

We stand behind the products we sell! If for any reason you are not satisfied with a purchase, you may return it within 60 days of receipt. Absolutely no returns will be accepted after 60 days. Please inspect all products upon delivery. See our website for our complete policies.

How to Return Merchandise by Mail

- **Call us for a Return Merchandise Authorization (RMA) number** at 1-877-704-2425, Monday through Friday, 8 am to 4:30 pm (Pacific Time).
- **Returns made without a RMA will not be accepted.**
- Write the RMA on the address label at the bottom of this form. Send your return via FedEx or UPS Ground and respond to your RMA confirmation e-mail with the shipment date and tracking number.
- **Please Note:**
 - o Sales of clearance items and personalized create-your-own Giclée items are final.
 - o Installed products with cut or loose wires will be subject to a \$50 fee.
 - o See our website for information about the following: Canadian and International returns; White Glove, Howard Miller and In-Home returns; Freight Item returns.

How to Return Merchandise to a Store

- **Returns made without a RMA will not be accepted.** Follow the instructions above for obtaining a Return Merchandise Authorization number (RMA).
- Bring a copy of your e-mail invoice along with you. See www.LampsPlus.com/stores for locations and hours.
- **Please Note:**
 - o Amazon.com-sourced orders cannot be returned to stores, they must be returned by mail.
 - o See above additional notes or visit our website to view our complete policies.

FROM:

**TO: LAMPS PLUS Internet
9425 California Street
Redlands, CA 92374**

Return Merchandise Authorization Number: